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Preface

In the modern world, where information and knowledge are key resources, the process of computerization is the basis for the development of societies within modern forms of management. This is related to the dynamic development of technologies that enable rapid information transfer and data analysis. Computerization also influences the economic dimension of sustainable development – on a macro scale, it increases the rate of economic growth by improving the efficiency of the economy; on the level of enterprises, it facilitates the management of customer relations and shortens the time of information flow, supports decision-making and provides the opportunity to increase the range of activities. Moreover, enterprises can control their information processes, which significantly improves their functioning, becoming an element of broadly understood competitiveness.

In this issue of *Business Informatics* very interesting works were presented by both young researchers and experienced academics. They familiarize the reader with the processes of computerization occurring in the business and their environment in a comprehensive way. The topics presented cover the scope of management engineering and include the development, modification, implementation and maintenance of effective technical and organizational solutions using interdisciplinary knowledge, including information and communication technologies. The authors analyse both original and current problems. The observation and conclusion from all the presented articles is that the use of modern information and communication solutions is possible by correlating the computerization strategy with the development strategies of the organization as a whole.

Wishing you a good read

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